SAMPLE ONLY - Verdact evidence packet (fabricated example, not a real dispute)

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Readiness 100% - 493 KB of 4.5 MB attached evidence

Stripe evidence fields

Product or service (product_description)

Quarterly analytics retainer for Example Co: a monthly performance dashboard, one delivery review call per month, and a written summary. EXAMPLE DATA.

Source: Example data, business profile

Service date (service_date)

2026-02-12

Source: Example data, Stripe charge

Customer name (customer_name)

Jordan Example

Source: Example data, Stripe charge

Customer email (customer_email_address)

jordan@example.com

Source: Example data, Stripe charge

Refund policy shown at purchase (refund_policy_disclosure)

Refunds are available within 14 days of the first deliverable. After sign-off, fees for delivered work are not refundable. EXAMPLE DATA.

Source: Example data, business profile

Merchant response (uncategorized_text)

The charge matches a signed scope of work (Exhibit A). The work was delivered on 2026-02-12 (Exhibit B). The customer engaged with it and wrote "this is great" in a shared channel on 2026-02-22 (Exhibit C). The customer signed off in writing on 2026-02-26, inside the 14-day refund window (Exhibit D). The refund terms were shown at purchase (Exhibit E). EXAMPLE DATA: this response was written for illustration only.

Source: Example data, drafted by Verdact, approved by the merchant

Exhibits

1. A. Signed scope of work (scope.pdf) -> service_documentation. Stripe file: not uploaded yet
2. B. Delivery log (delivery-log.pdf) -> service_documentation. Stripe file: not uploaded yet
3. C. Shared-channel thread, 22 Feb (slack-thread.pdf) -> customer_communication. Stripe file: not uploaded yet
4. D. Written sign-off, 26 Feb (acceptance-note.pdf) -> service_documentation. Stripe file: not uploaded yet
5. E. Refund terms as shown at purchase (terms.pdf) -> refund_policy. Stripe file: not uploaded yet

Readiness checks

[x] The charge matches a real agreement
[x] The work was actually delivered
[x] The refund terms were shown at purchase
[x] Product or service described

[x] Response written and reviewed by the merchant
[x] Every checklist box filled or explicitly waived